

Changes to the [Commercial e-Marketplace Acquisition](#)

	Original Language (10/1/19)	Revised Language (1/8/20)	Citation (in revised documents)
*	<i>None</i>	* Only offerors that submitted a response before the close of the November 15, 2019 solicitation will be allowed to revise their Volume 1 and Volume 2 proposals under this Amended solicitation. New proposals will not be accepted by the government.	Solicitation Cover Page
*	52.208-9 Contractor Use of Mandatory Sources of Supply or Services	<i>Deleted</i>	Solicitation, page 4
*	52.226-3 Restrictions on Certain Foreign Purchases	<i>Deleted</i>	Solicitation, page 5
	<i>None</i>	52.212-4(c) Changes	Solicitation, page 5
*	<p>C.3 TERMS APPLICABLE TO PLATFORM PURCHASES BY GOVERNMENT USERS</p> <p>The contractor will ensure that the text of Attachment 1 is included in the platform screen immediately preceding the conclusion of a purchase through a “click-accept” or “pop-up” or another appropriate mechanism requiring an affirmative response, and that such text is included in the audit trail for each purchase.</p> <p>Additionally, GSA has determined the following FAR clauses will apply to orders under the micro-purchase threshold placed by the Government through the e-marketplace platforms. In its agreements with each e-marketplace platform vendor, supplier, subcontractor, or any other entity conducting business associated with the e-marketplace platform, the contractor will obtain the e-marketplace platform vendor’s, supplier’s, subcontractor’s, or other entity’s agreement to abide by the clauses:</p> <ul style="list-style-type: none"> • 52.223-11 Ozone-Depleting Substances and High Global Warming Potential Hydrofluorocarbons • 52.223-12 Maintenance, Service, Repair, or Disposal or Refrigeration Equipment and Air Conditioners 	<i>Deleted</i>	Solicitation, page 12

The Coalition has marked changes that it considers significant with a red asterisk (*)

	<ul style="list-style-type: none"> • 52.223-13 Acquisition of EPEAT®-Registered Imaging Equipment • 52.223-14 Acquisition of EPEAT®-Registered Televisions • 52.223-16 Acquisition of EPEAT®-Registered Personal Computer Products • 52.223-18 Encouraging Contractor Policies to Ban Text Messaging While Driving • 52.223-20 Aerosols • 52.223-21 Foams 		
	<i>None</i>	All contracts awarded will not extend beyond the initial proof of concept three year contract period.	Solicitation, page 13
	If, during contract performance, a contract holder does not meet the requirements and deliverables of the program, it is the Government's intent to remove the contractor by exercising one of the following rights:	If, during contract performance, a contract holder does not meet the requirements and deliverables of the program, it is the Government's intent to remove the contractor by exercising one of the following rights, as appropriate:	Solicitation, page 13
	(a) Permitting the contract to expire instead of exercising the option; or	(a) Permitting the contract to expire instead of exercising the option (provided that the Government's right to not exercise an option is not limited to non-performance) ; or	Solicitation, page 13
	<i>None</i>	For the avoidance of doubt, the Government shall have unrestricted use of the data referred to in Section 838 quoted above.	Solicitation, page 13
	<p>C.10 INSPECTION</p> <p>The Contractor is responsible for delivering services in accordance with the requirements in the SOO. The CO shall ensure performance of all necessary actions for effective contracting, ensure compliance with the contract terms, and shall safeguard the interests of the United States in the contractual relationship. The CO shall also assure that the contractor receives impartial, fair, and equitable treatment under this contract. The CO is ultimately responsible for the final determination of the adequacy of the contractor's performance.</p>	<i>Deleted</i>	Solicitation, page 14

	The CO may delegate surveillance and oversight responsibilities to the COR and other authorized Government personnel at the CO's discretion.		
*	<p>Solicitation Exhibits Incorporated into Final Contract</p> <p>Attachment 1 - "Platform Provider Click-Through Text" Language Attachment 2 - Ordering Procedures for Commercial e-Marketplace Acquisition</p> <p>Solicitation Exhibits Not Incorporated into Final Contract</p> <p>Attachment 3 - Statement of Objectives (SOO) Attachment 4 - E-Marketplace Platforms with B2B Capabilities - Prospective Offeror Requirements Attachment 5 - Live Test Demonstration (LTD) Guidance</p>	<p>Solicitation Exhibits Not Incorporated into Final Contract</p> <p>Attachment 1 - Statement of Objectives (SOO)* Attachment 2 - E-Marketplace Platforms with B2B Capabilities - Prospective Offeror Requirements Attachment 3 - Live Test Demonstration (LTD) Guidance Attachment 4 - "Platform Provider Click-Through Text" Language Attachment 5 - Ordering Procedures for Commercial e-Marketplace Acquisition</p>	Solicitation, page 15
*	<p>● Mandatory Sources</p> <p>Priorities for use of mandatory Government sources requirements in the Federal Acquisition Regulation, particularly FAR 8.002, FAR 8.004, and FAR 8.005, shall apply to all purchases made on the e-commerce marketplace platforms.</p>	<i>Deleted</i>	Solicitation, page 21
*	<i>None</i>	Please note that questions are only being accepted from those offerors who had submitted proposals by November 15th, 2019 at 5:00 PM Eastern Time.	Solicitation, page 22
*	Offers shall not include the offeror's own terms and conditions. The solicitation terms and conditions will control.	<p><i>Replaced</i></p> <p>Any commercial terms and conditions proposed for the portal are subject to review and acceptance by the Contracting Officer.</p>	Solicitation, page 23
		<p><i>Organizational Conflict of Interest</i></p> <p><i>The OCI requirement was original Tab 8 in Volume 1 of the proposal. It was moved to be Tab 4 of Volume 3 of the proposal. The language was not changed</i></p>	Solicitation, page 24-25 and Solicitation page 26-27

	<i>None</i>	Please note that prospective offerors must have a functioning e-marketplace platform with B2B capabilities that can meet the requirements identified in Attachment 2 of the solicitation package. GSA is not seeking development services to build a new platform as that is not permissible under the authority granted under the Section 846 legislation.	Solicitation, page 25
	Mandatory sources (e.g. AbilityOne and Federal Prison Industries) and small business 4.B.(iii) Small Business Identification 4.B.(iv) AbilityOne and 'Essentially the Same' Items 4.B.(v) Federal Prison Industries	Mandatory Sources 4.B.(iii) Small Business Identification 4.B.(iv) AbilityOne and 'Essentially the Same' Items	Solicitation, page 27
	In the PWS, the offeror shall also describe the quality assurance processes it has in place related to IT and cybersecurity concerns and supply chain risk management, to include the prohibitions outlined in Section 889 of the John S. McCain National Defense Authorization Act (NDAA) of Fiscal Year 2019.	In the PWS, the offeror shall also describe the quality assurance processes it has in place related to IT and cybersecurity concerns and supply chain risk management, to include the prohibitions outlined in Section 889 of the John S. McCain National Defense Authorization Act (NDAA) of Fiscal Year 2019 and ability to accommodate potential future changes in the law pertaining to these areas.	Solicitation, page 28
	<i>None</i>	The LTD must clearly demonstrate the portal's capabilities to meet the requirements of the SOO.	Solicitation, page 28
*	<i>None</i>	Please note that proposals may indicate how the Mandatory Sources sections of the Statement of Objectives (Sections 4.B.(iii) Small Business Identification, 4.B.(iv) AbilityOne and 'Essentially the Same' Items) will be met within 120 days of award. All other areas must be fully demonstrated at the time of LTD.	Solicitation, page 28
	<i>Rating Scale</i>	Factor 2 Rating Scale was changed from High Confidence, Some Confidence, Low Confidence to Very Relevant, Relevant, Somewhat Relevant, and Not Relevant. Factor 3 was changed from Acceptable, Not Acceptable to Outstanding, Good, Acceptable, and Unacceptable. Factor 4 was changed from Acceptable, Not Acceptable to Outstanding, Good, Acceptable, and Unacceptable.	Solicitation, pages 29-33

	This is a combined synopsis/solicitation for commercial services...	This is a combined synopsis/solicitation for commercial items...	SOO, page 1
	prepared in accordance with the format in FAR subpart 12.6, Streamlined Procedures for Evaluation and Solicitation for Commercial Items, as supplemented with additional information included in this notice.	prepared in accordance with the format in FAR subpart 12.6 Commercial Item.	SOO, page 1
*	This SOO describes the requirements for the contractor(s)...	This SOO describes the requirements and expected outcomes for the contractor(s)...	SOO, page 1
*	E-marketplace platform providers and third-party vendors are generally responsible for fulfilling orders for their respective products with some exceptions where the platform provider may complete order fulfillment on behalf of the third-party vendors.	<i>Deleted</i>	SOO, page 2
*	Section 4 outlines the requirements for commercial e-marketplace platform providers.	Section 4 outlines the outcomes desired from the commercial e-marketplace platform providers. Offerors eligible to participate in phase II of the procurement are requested to detail their existing commercial practices in each of the listed areas. If your commercial practice does not accommodate a listed objective, please state whether or how you may be able to approximate the desired outcome while keeping deviations from standard commercial practice to a minimum. For purposes of your proposal, the key focus areas called out in RFP section E.3.5.3 are more important than the rest of the areas set forth below. However, the items below are not subfactors and will not be individually rated, but will be evaluated as a whole to arrive at a single factor rating.	SOO, page 3
	4) REQUIREMENTS	4) PROGRAM OUTCOMES AND OBJECTIVES	SOO, page 3
	B. User Experience The contractor(s) shall provide a commercial e-marketplace platform that offers a modern electronic commerce (e-commerce) buying experience similar to those currently used in the commercial environment and has robust business-to-business (B2B) capabilities.	A. User Experience The Government seeks a commercial e-marketplace platform that offers a modern electronic commerce (e-commerce) buying experience similar to those currently used in the commercial environment and has robust business-to-business (B2B) capabilities.	SOO, page 3

	Required B2B features include:	Important B2B features include:	SOO, page 3
*	Ability to establish or limit view through catalogs	<i>Deleted</i>	SOO, page 3
*	Ability to block items	Ability to block the sale of specific items	SOO, page 3
*	Ability to limit purchases to the GPC	<i>Deleted</i>	SOO, page 3
	Contractors shall measure the effectiveness of the user experience through key performance indicators such as Customer Satisfaction and Effort Scores and/or other indicators used in the commercial marketplace.	Please describe your ability to measure the effectiveness of the user experience through key performance indicators such as Customer Satisfaction and Effort Scores and/or other standard indicators.	SOO, page 3
	Contractor(s) shall maximize opportunities for multiple 3rd-party suppliers at the product level and extend opportunities for 3rd-party small business involvement.	Please describe how your platform can maximize opportunities for multiple 3rd-party suppliers at the product level and extend opportunities for 3rd-party small business involvement.	SOO, page 4
	The contractor(s) shall provide account management capabilities that allow agencies to manage their users, onboard new users, restrict from the platforms those that are ineligible, manage approvals, set purchasing thresholds or levels as needed, manage account permissions, incorporate account hierarchies, and safeguard user data.	Please describe account management capabilities offered by your platform that can allow agencies to manage their users, onboard new users, restrict those from the platforms for those that are ineligible, manage approvals, set purchasing thresholds or levels as needed, manage account permissions, incorporate account hierarchies, and safeguard user data.	SOO, page 4
	This includes auto-migrating users to the platform provider's B2B platform from their consumer platform. If agencies have pre-existing agreements in place with a portal provider(s), those B2B accounts shall be migrated to the GSA portals at the request of the agency.	Please address your ability to migrate users to the platform provider's B2B platform from the consumer platform or, for those agencies that have pre-existing agreement in place with your portal, your ability to migrate those B2B accounts under the GSA program at the request of the buying agency.	SOO, page 4
	Agencies will use account management tools for a wide range of purposes. Examples could include validating buyer compliance with policy, performance, or efficiency.	We expect that agencies will use account management tools for a wide range of purposes. Examples could include validating buyer compliance with policy, performance, or efficiency. Please address your ability to accommodate these purposes.	SOO, page 4
*	The contractor(s) shall ensure that GPCs are the only approved method of payment	The contractor(s) shall ensure that GPCs are an accepted method of payment.	SOO, page 4
*	The contractor(s) shall provide product search and filtering capabilities that allow users to efficiently locate needed products. Contractors shall allow agencies to limit or	Please describe the product search and filtering capabilities offered by your portal that allow users to efficiently locate needed products. An important Government objective in	SOO, page 4

	define the products their buyers can view. Agencies and users shall have the ability to filter small businesses, mandatory sources (e.g. AbilityOne, Federal Prison Industries) and other designations, as well as the ability to see those designations at the product level, when available.	this area is to allow agencies to identify products as preferred or restricted for their buyers and to allow agencies and users to filter on small business, mandatory sources (e.g. AbilityOne) and other designations, as well as the ability to see those designations at the product level, when available.	
	Unless otherwise specified in this solicitation , in keeping with the requirements of Section 846 to follow commercial practices, commercial e-marketplace platform providers shall make the full range of common consumable products available (i.e. COTS items) on their platform, just as they do for their other business customers.	In keeping with the requirements of Section 846 to follow commercial practices, the Government expects each commercial e-marketplace platform to make the same full range of common consumable products available (i.e. COTS items) on their platform as they do for their other business customers.	SOO, page 5
*	However, individual agencies may require the contractor to prevent user views at the buyer account level .	However, individual agencies may require the ability to prevent the purchase of those items. The contractor shall identify their approach to preventing these purchases. Please see greater detail related to these restrictions under Section 4.B.ii.	SOO, page 5
	The marketplaces should align with and support multiple categories of products as identified by the Category Management Leadership Council and OMB in the government-wide category structure and the matched Product Service Codes (PSCs). The 10 common spend categories as outlined represent those categories where a government- wide approach to spend management is beneficial, as opposed to agency or user-driven purchasing.	<i>Deleted</i>	SOO, page 5
	The contractor(s) shall provide a thorough product description for each product, which identifies, at a minimum: the manufacturer name; manufacturer part number; manufacturer's product description; item's unit of issue: the supplier of that product; related warranty information; and where available , the product's country of origin and any environmental / sustainability attributes.	The Government seeks platform solutions that provide a thorough product description for each product, which identifies, at a minimum: the manufacturer name; manufacturer part number; manufacturer's product description; item's unit of issue: the supplier of that product; related warranty information; and the product's country of origin and any environmental / sustainability attributes, if available from the vendor and normally provided to buyers in alignment with the contractor's commercial practices.	SOO, page 5
*	The contractor(s) shall display product reviews from prior purchases. The reviews should be made available, when possible, at both the product level and the supplier level. E-marketplace platform providers shall disclose the source of	The Government seeks an ability to display product reviews to be viewed from prior purchases. The reviews should be made available, when possible, at both the product level and the supplier level. E-marketplace platform providers shall	SOO, page 5

	the reviews as well as how they are vetted for accuracy and objectivity, as well as the process for flagging fraudulent or unauthentic reviews.	outline how the reviews are vetted for accuracy and objectivity, as well as the process for flagging fraudulent or inauthentic reviews	
	The contractor(s) shall provide up-to-date product availability data, including, at a minimum, out-of-stock notifications, as applicable. For partial orders where insufficient inventory is available, buyers will be given the option to choose between split shipment or to cancel the order outright.	The Government seeks platform solutions that provide up-to-date product availability data, including, at a minimum, out-of-stock notifications, as applicable. Please describe your commercial practice for handling partial orders where insufficient inventory is available: for example, please indicate whether buyers will be given the option to receive a split shipment or to cancel the order outright.	SOO, page 5
*	The contractor(s) shall foster competition at the product level by offering product price comparisons. This will enable agency buyers to conduct product price comparisons among the various 3rd party suppliers on that platform for a given product. This shall also include comparison of the e-marketplace provider's products, as applicable.	The platform should foster competition at the product level by offering product price comparisons. This will enable agency buyers to conduct product price comparisons among the various 3rd party suppliers on that platform for a given product. This would also include comparison of the e-marketplace provider's products, as applicable.	SOO, page 5
*	The contractor(s) shall provide customer service capabilities that allow customers to contact e-marketplace platform providers directly regarding purchase orders, returns, refunds, product information, and other customer issues and concerns. This includes managing the relationship from e-marketplace platforms to the various 3rd party suppliers on the platform and the buyers who purchase from them. The contractor shall provide the same customer service hours, means of access, and support as it offers on its B2B platform. Account holders and GSA program administrators shall have access to customer support to assist with issues related to platform administration (e.g. account management, data extracts, etc.).	Please describe your standard customer service capabilities, including whether they allow customers to contact e-marketplace platform providers directly regarding purchase orders, returns, refunds, product information, and other customer issues and concerns. The Government seeks to obtain the same customer service hours, means of access, and support as the provider offers on its B2B platform. Please describe how account holders and GSA program administrators can have access to customer support to assist with issues related to platform administration (e.g. account management, data extracts, etc.).	SOO, page 5-6
	The contractor(s) shall provide purchasers with a detailed current status on open orders, which shall include, at minimum, order processing times, shipping and tracking information as well as relevant information if an order cannot be fulfilled or is delayed.	Please describe your commercial order management practices with regard to providing a detailed status on current orders to purchasers, including at minimum order processing times, shipping and tracking information as well as relevant information if an order cannot be fulfilled or is delayed.	SOO, page 6

*	Note: For certain overseas or military customers, specific marking and labeling requirements will need to be followed (see MIL-STD-129 for the specific requirements). If the contractor cannot meet these marking and labeling requirements, it shall autodecline such orders.	<i>Deleted</i>	SOO, page 6
	The contractor(s) shall process the handling of returns, exchanges, and/or refunds for ordered products. Refunds shall be processed in accordance with the e-marketplace platforms’ B2B commercial practices , including the option of mail and in-store returns, if applicable.	Please describe how returns, exchanges, and/or refunds for ordered products are processed, including whether the refund process includes the option of mail and in-store returns.	SOO, page 6
*	B. Compliance and Platform Management The Government’s implementation of a commercial e-marketplace platform shall ensure compliance with the Federal procurement rules and regulations that apply to all purchases at or below the micro-purchase threshold, while seeking many of the benefits of today’s ecommerce experiences.	B. Compliance and Platform Management The Government seeks commercial e-marketplace platform solutions that enable buyer compliance with the Federal procurement rules and regulations that apply to all purchases at or below the micro-purchase threshold, while also offering many of the benefits of today’s ecommerce experiences.	SOO, page 6
	The contractor shall provide the means to document a price competitiveness review, by allowing the buyer to capture documentation related to that product comparison.	An important Government objective is to obtain the means to document a price competitiveness review, by allowing the buyer to capture documentation related to that product comparison	SOO, page 6
	The contractor(s) shall manage all 3rd party suppliers that operate and sell products on their marketplace and is responsible for all supplier vetting, onboarding and order fulfillment.	Please describe your commercial practices for managing all 3rd party suppliers that operate and sell products on your marketplace. The platform provider is responsible for all supplier vetting, onboarding and order fulfillment.	SOO, page 6
	The contractor(s) shall have processes in place to vet 3rd party suppliers prior to those suppliers joining the commercial e-marketplace platforms, taking competition and supply chain risks into account. This vetting process shall be published in a transparent manner on the e-marketplace platform provider’s site and will publicly disclose all supplier fees associated with selling on the platform.	The proposal should describe the processes in place to vet 3rd party suppliers prior to those suppliers joining the commercial e-marketplace platform, taking competition and supply chain risks into account. This vetting process should be published in a transparent manner on the e-marketplace platform provider’s site and publicly disclose all supplier fees associated with selling on the platform.	SOO, page 6
			SOO, page 7

*	Contractors shall not allow the sale of prohibited products or services on the platform. This includes any product or services prohibited by statute, regulation or other Federal policy (e.g. DHS Binding Operational Directive, the Federal Acquisition Security Council), including, but not limited to:	In addition, please describe your ability to accommodate Government requests (whether GSA or the buying agency) to prevent the sale of products or services to Government buyers that have been excluded by the Government and to prevent the sale of products or services to Government buyers by prohibited vendors on the platform. This includes, but may not be limited to, any vendors covered under the following directives:	SOO, page 7
	Contractor[s] shall employ effective supply chain risk management processes and controls to ensure the integrity, security, quality and resilience of the supply chain and its products offered on the platform.	The Government seeks platform solutions that employ effective supply chain risk management processes and controls to ensure the integrity, security, quality and resilience of the supply chain and its products offered on the platform.	SOO, page 7
	The contractor(s) shall outline their capabilities related to identifying the various socioeconomic groups, to include whether products can be filtered on certain designations. Suppliers interested in doing business with the Government are encouraged to register in SAM. This will establish the supplier’s business size according to the Government’s standards and will be available for display on the e-marketplace platform.	The contractor(s) shall outline their capabilities related to identifying the various U.S. Small Business Administration defined socioeconomic groups, to include whether products can be filtered on certain designations.	SOO, page 7
	Note: GSA’s System for Award Management (SAM) manages the Federal Government's database of vendors, including the small business designation and other socioeconomic statuses.	Note: GSA’s System for Award Management (SAM) manages the Federal Government's database of vendors, including the small business designation and other socioeconomic statuses. Suppliers interested in doing business with the Government are encouraged to register in SAM.	SOO, page 7
*	The AbilityOne product list is maintained by the AbilityOne Commission and will be provided to the commercial e-marketplace platform providers on a regular basis as a data feed for inclusion on the platform. AbilityOne items shall be appropriately marked on the e-marketplace platform with processes in place to promote to GPC holders. Agencies are directed to not buy items that are essentially the same as AbilityOne products unless the products required are not available through the AbilityOne Program.	The AbilityOne product list is maintained by the AbilityOne Commission and will be provided to the commercial e-marketplace platform providers. Please describe your capabilities to appropriately mark AbilityOne items and to promote them to GPC holders. Agencies are directed to not buy items that are essentially the same as AbilityOne products unless the products required are not available through the AbilityOne Program.	SOO, page 8
*	Contractors shall restrict “Essentially the Same” (ETS) items on the Government agency-view within the platform and shall not display ‘Recommended	An important Government objective is an ability to mark or provide notification of restricted ETS items, as well as to prevent the sale of ETS items to Government buyers and to	SOO, page 8

	Alternatives”, except where agencies are attempting to purchase ETS, in which case, the Contractor is required to block the sale of ETS and substitute the AbilityOne product. Additionally, the contractor shall have the ability to remove listings from vendors attempting to sell AbilityOne products but who are not an authorized AbilityOne distributor	promote the purchase of the AbilityOne item instead. Additionally, the contractor shall outline their capabilities to remove listings from vendors attempting to sell AbilityOne products but who are not an authorized AbilityOne distributor. GSA will be tracking the sale of AbilityOne items as a key metric for the program.	
	(v) Federal Prison Industries The contractor(s) shall clearly mark Federal Prison Industries (FPI)/UNICOR items on the platform. A list of UNICOR items can be found at http://www.unicor.gov . Note: As directed by 10 U.S.C. 2410, agency buyers must consider FPI / UNICOR products in the buying decision. Market research must first be conducted to determine whether an FPI product is comparable to products available from the private sector which best meet the agency’s needs in terms of price, quality and time of delivery. Determining comparability is a unilateral decision made at the discretion of the agency's contracting official	<i>Deleted</i>	SOO, page 8
	The contractor(s) shall clearly identify on the e-marketplace platforms any environmentally sustainable (i.e., “green”) products required for Federal purchase by law and executive order.	The contractor(s) shall outline their capabilities related to identifying environmentally sustainable (i.e., “green”) products on the platform.	SOO, page 8
	The Government must be offered at least the same express warranty terms, including offers of extended warranties, as offered to the contractor’s other business customers in customary commercial practice.	The Government expects to be offered at least the same express warranty terms, including offers of extended warranties, as offered to the contractor’s other business customers in customary commercial practice. If a 3rd party supplier is fulfilling the order, the contractor will display any applicable warranties.	SOO, page 9
*	To prevent purchasing agencies from being subject to certain standard commercial terms and conditions deemed to conflict with Federal law or Government policies or needs, the contractor will ensure that the text of Attachment 1 is included in the platform screen immediately preceding the conclusion of a purchase through a “click-accept” or	Each individual order placed by an agency through the platform will create a contract between the agency and the vendor of the ordered product(s), separate from the commercial e-marketplace contract resulting from the RFP. Section 846 of the 2018 NDAA, subsections (f)(1) and (4), provides that all laws not specifically excluded apply to the	SOO, page 9

	<p>“pop-up” or another appropriate mechanism, requiring an affirmative response, and that such text is included in the audit trail for each purchase.</p> <p>Additionally, GSA has also determined the following clauses will apply to orders under the micro-purchase threshold placed by the Government through the platforms. In its agreements with each platform vendor, supplier, subcontractor, or any other entity conducting business associated with the platform, the contractor will obtain the platform vendor’s, supplier’s, subcontractor’s, or other entity’s agreement to abide by the clauses:</p> <ul style="list-style-type: none"> • 52.223-13, Acquisition of EPEAT®-Registered Imaging Equipment • 52.223-14, Acquisition of EPEAT®-Registered Televisions • 52.223-15, Energy Efficiency in Energy-Consuming Products • 52.223-16, Acquisition of EPEAT®-Registered Personal Computer Products 	<p>program this RFP implements, including without limitation the Anti-Deficiency Act, 13 USC 1341 (ADA). The Government has determined that certain provisions commonly occurring in commercial contracts and orders may violate the ADA when agreed to by a Government entity, and that such violation occurs upon contract formation rather than when enforcement of the illegal provision is sought.</p> <p>To prevent such violation, the Government seeks the platform provider’s help to add certain minimal terms and conditions to each individual order. One acceptable solution is to include the text of Attachment 4 in the platform screen immediately preceding the conclusion of a purchase through a “click-accept” or “pop-up” or another appropriate mechanism requiring an affirmative response; however, the Government will consider other solutions that achieve the same objective. All proposed solutions should ensure that such text is included in the audit trail for each purchase.</p>	
	<p>The contractor(s) shall provide Government buyers on-demand access via their platform to the spend data and historic spend information, to help drive buying decisions for that user. The data shall be made available in a structured format to allow for mining and analysis. Spend data includes information for agency approvers as well as purchase and invoice history for individual buyers. This data should also be made available to agency administrators that manage multiple buyers</p>	<p>The contractor(s) shall describe their ability to provide Government buyers with spend data and historic spend information, to help drive buying decisions for that user. Spend data includes information for agency approvers as well as purchase and invoice history for individual buyers. This data should also be made available to agency administrators that manage multiple buyers.</p>	SOO, page 10
	<p>The contractor(s) shall ensure GSA receives the following data on a monthly basis at the onset and in whatever format GSA requires the data to be provided. As the program matures, GSA intends to make this more of a dynamic feed for real-time ingestion.</p>	<p>The contractor(s) shall provide their approach to sending GSA the following data on a monthly basis. As the program matures, GSA intends to make this more of a dynamic feed for real-time ingestion and will work with the platforms to ensure it aligns with their commercial practice.</p>	SOO, page 10
*	<p>These data elements shall be remitted to GSA by the e-marketplace platforms providers: ...</p>	<p>These data elements shall be remitted to GSA by the e-marketplace platforms providers: ...</p>	SOO, page 10

	<ul style="list-style-type: none"> • Product Data <ul style="list-style-type: none"> ○ SKU / Manufacturer Part Number ○ Description of item ○ Product Unit of Measure ○ Product country of origin 	<ul style="list-style-type: none"> • Product Data <ul style="list-style-type: none"> ○ SKU / Manufacturer Part Number ○ Description of item ○ Product Unit of Measure ○ Product Service Code / Product Category 	
*	<p>Dashboards will be used as an information management tool to visually track and analyze performance and should include the following information at a minimum:</p> <p>Agency Level Reports:</p> <p>(1) Spend Data - How much is an agency spending across their various bureaus and organizations?</p> <p>(2) Types of items purchased - What categories of items are purchased by agency?</p> <p>(3) Frequency of purchases - How often were the same items purchased by an agency?</p> <p>(4) Cost Savings - What savings were achieved versus commercial prices? Versus Multiple Award Schedule Prices?</p> <p>(5) Orders placed - How many orders placed as well as the average order sizes?</p> <p>(6) Shipping and Delivery data - How long are orders taking to ship? What are the delivery timeframes and related shipping costs?</p>	<p>Dashboards will be used as an information management tool to visually track and analyze performance and may include the following information, to the extent it is currently commercially available:</p> <p>Agency Level Reports:</p> <p>(1) Spend Data - How much is an agency spending across their various bureaus and organizations?</p> <p>(2) Types of items purchased - What categories of items are purchased by agency?</p> <p>(3) Frequency of purchases - How often were the same items purchased by an agency?</p> <p>(4) Cost Savings - What savings were achieved versus prices offered on your consumer platform?</p> <p>(5) Orders placed - How many orders placed as well as the average order sizes?</p> <p>(6) Shipping and Delivery data - How long are orders taking to ship? What are the delivery timeframes and related shipping costs?</p>	SOO, page 11
	GSA Commercial Platforms Program reports:	GSA seeks Commercial Platforms Program reports as they are available and align with the current commercial practice:	SOO, page 11
*	The contractor shall advise the e-marketplace suppliers that if they (the supplier(s)) hold a Federal Supply Schedule (FSS) contract with GSA that purchases through the platform are not considered FSS sales. However, commercial sales through the e-marketplace could trigger the Price Reduction Clause based upon the terms of conditions of that individual supplier's FSS contract.	<i>Deleted</i>	SOO, page 12
	The contractor(s) shall detail opportunities for discounts on pricing, such as tiered pricing and any applicable bulk discounts are clearly identified in the ordering process.	The contractor(s) shall detail how the platform may permit or display opportunities for discounts on pricing, such as, but not limited to, ensuring that tiered pricing and any applicable bulk discounts are clearly identified in the ordering process.	SOO, page 12

*	<p>(iii) Tax Exemption</p> <p>Federal agencies shall not be charged a sales tax for purchases on the e-marketplace platforms. E-marketplace platform providers shall recognize the GPC account's Bank Identification Numbers (BINs) and automatically apply tax exemption without any further action required by the purchaser.</p>	<p>(iii) Tax Exemption</p> <p>Federal agencies shall not be charged a sales tax for purchases on the e-marketplace platforms. E-marketplace platform providers shall provide detail on how they will meet this requirement as it aligns with their commercial practice.</p>	SOO, page 12
	<p>(v) Other Business-to-Business Terms</p> <p>The contractor shall provide GSA with all services associated with their B2B platform. This includes any benefits related to expedited shipping and handling or B2B pricing. GSA shall not be expected to pay any membership fees or premiums for access to these benefits.</p>	<p>(v) Other Business-to-Business Terms</p> <p>The contractor shall provide GSA with all services associated with their B2B platform in accordance with their commercial practice. This includes any benefits related to expedited shipping and handling, product warranties, and other purchasing benefits. The Government (including GSA and purchasing agencies) does not expect to pay any membership fees or premiums for access to these benefits.</p>	SOO, page 13
*	<p>Do you offer 'suggested alternatives' or 'people also purchased' suggestions to buyers? If so, how do these work in relation to AbilityOne products where 'essentially the same' items cannot be displayed?</p>	<p>Do you offer 'suggested alternatives' or 'people also purchased' suggestions to buyers? If so, how do these work in relation to AbilityOne products and restricted 'essentially the same' items?</p>	LTD, page 2
*	<p>Will the platform identify that the supplier is a small business and/or meets a socioeconomic status, such as a Veteran Owned Small Business, Woman Owned Small Business, Service Disabled Veteran Owned Small business, etc.?</p>	<i>Deleted</i>	LTD, page 4
*	<p>What is the ability to limit AbilityOne items so that they are only sold to government users on the e-marketplace?</p>	<i>Deleted</i>	LTD, page 4
*	<p>What processes are in place to ensure "Essentially the Same" (ETS) items will not be purchased on the platform?</p>	<p>What processes are in place to ensure "Essentially the Same" (ETS) items are appropriately marked or buyers are notified of a restricted ETS item?</p>	LTD, page 4
	<p>(iv)Federal Prison Industries</p> <ul style="list-style-type: none"> • How does your platform identify or recommend Federal Prison Industry items? • Can your platform direct customers to UNICOR? The list of UNICOR items which can be accessed at http://www.unicor.gov 	<i>Deleted</i>	LTD, page 4

	What workflows are available on the platform in order to ensure the appropriate approvals are received for the purchase?	<i>Deleted</i>	LTD, page 4
*	What is the strategy for meeting the requirements of Section 889 of the 2019 National Defense Authorization Act?	<i>Deleted</i>	LTD, page 5
*	What product screening capabilities do you offer to manage supply chain risk?	<i>Deleted</i>	LTD, page 5
*	<p>These data elements shall be remitted to GSA by the e-marketplace platforms providers:</p> <p>...</p> <ul style="list-style-type: none"> • Product Data <ul style="list-style-type: none"> ○ SKU / Manufacturer Part Number ○ Description of item ○ Product Unit of Measure <p>Product country of origin</p>	<p>These data elements shall be remitted to GSA by the e-marketplace platforms providers:</p> <p>...</p> <ul style="list-style-type: none"> • Product Data <ul style="list-style-type: none"> ○ SKU / Manufacturer Part Number ○ Description of item ○ Product Unit of Measure <p>Product Service Code / Product Category</p>	LTD, page 6
*	<p>Agency Level Reports:</p> <p>(1) Spend Data - How much is an agency spending across their various bureaus and organizations?</p> <p>(2) Types of items purchased - What categories of items are purchased by agency?</p> <p>(3) Frequency of purchases - How often were the same items purchased by an agency?</p> <p>(4) Cost Savings - What savings were achieved versus commercial prices? Versus Multiple Award Schedule Prices?</p> <p>(5) Orders placed - How many orders placed as well as the average order sizes?</p> <p>(6) Shipping and Delivery data - How long are orders taking to ship? What are the delivery timeframes and related shipping costs?</p>	<p>Agency Level Reports:</p> <p>(1) Spend Data - How much is an agency spending across their various bureaus and organizations?</p> <p>(2) Types of items purchased - What categories of items are purchased by agency?</p> <p>(3) Frequency of purchases - How often were the same items purchased by an agency?</p> <p>(4) Cost Savings - What savings were achieved versus prices offered on your consumer platform?</p> <p>(5) Orders placed - How many orders placed as well as the average order sizes?</p> <p>(6) Shipping and Delivery data - How long are orders taking to ship? What are the delivery timeframes and related shipping costs?</p>	LTD, page 7