MSPV 2.0 Webinar

February 28, 2019
# Agenda

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In order to meet supply chain goals, VA seeks a modern supply chain program that will increase efficiency and accuracy, help clinicians provide care and services to Veterans without delay, and provide medical centers easier access to a wide variety of necessary medical/surgical supplies for Veteran care.

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**VA Supply Chain Goals**

Given VHA scope and complexity, the MSPV 2.0 Program plans to streamline medical supply chain management and incorporate clinicians into sourcing decisions.

The VHA manages the nation’s largest integrated healthcare system:

- **1,200+** Hospitals and Clinics
- **172** Medical Centers
- **Comprehensive care to 9 million enrolled Veterans**
- **18** Veteran Integrated Service Networks (VISNs)
- **53,000+** independent licensed health care practitioners
- **Projected 86.4 million patient care events in 2018**

Information presented at this webinar represents the best available at this time; written materials take precedence in the event of a conflict.
MSPV 2.0 Program

VA is seeking Prime Vendors and Suppliers to support VHA medical supply chain management in providing the best possible care to our Veterans.

Program Purpose
- The Medical/Surgical Prime Vendor (MSPV) Program is a national program that provides a customized distribution and supply management service to meet facility requirements by providing an efficient, cost-effective, just-in-time distribution ordering process from a standardized catalog that will include medical, surgical, dental, and laboratory supplies.
- MSPV 2.0 will improve on MSPV-NG by providing more supplies to medical facilities and providing increased visibility into spend, usage, and utilization data.

Supply and Distribution Relationship
The visual below provides an overview of the MSPV 2.0 supply and distribution relationship.

<table>
<thead>
<tr>
<th>Type of Agreement or Contract</th>
<th>Prime Vendor</th>
<th>Supplier</th>
</tr>
</thead>
<tbody>
<tr>
<td>Indefinite Delivery/Indefinite Quantity (IDIQ)</td>
<td>VA (HCPO, SAC, Office of Procurement for VHA)</td>
<td>Blanket Purchase Agreement (BPA) (FSS or Open Market)</td>
</tr>
<tr>
<td>Estimated contract Period of Performance is for a Base of 36 months</td>
<td>Estimated agreement Period of Performance is for a 60-month agreement or expiration of underlying FSS contract</td>
<td></td>
</tr>
<tr>
<td>Option Period 1: 36 months</td>
<td>Option Period 2: 36 months</td>
<td></td>
</tr>
<tr>
<td>BPAs will be reviewed annually</td>
<td></td>
<td></td>
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</tbody>
</table>

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**MSPV 2.0 Program Structure**

The MSPV 2.0 Program includes several critical components necessary for proper program implementation.

### MSPV 2.0 Catalog
- List containing all supplies available through the MSPV 2.0 Program
- The Catalog will be based on BPA awards
- VHA derived a representative list of supplies by reviewing facility inventory, demand, and additional data from the current MSPV program
- Supplies on this Catalog have been sorted into approximately 26 product categories in order to facilitate supply contracts with VA authorized suppliers

### Prime Vendors
- Prime Vendors are responsible for distribution and supply management services of medical/surgical supplies to all authorized customers
- Prime Vendors will bid by VISN, and VISNs may be organized into Regions at Contract Award
- Prime Vendors may bid as the Primary or Back-Up Prime Vendor for one or more VISNs
- Prime Vendors will place orders for medical/surgical supplies through their commercial agreements* with VA authorized suppliers

### Suppliers
- VA will establish BPAs with suppliers of medical/surgical supplies
- To maximize SD/VOSB participation in MSPV 2.0, a waiver to the non-manufacturer rule (NMR) may be pursued for product categories
- Supplier BPAs will identify sources, supplies, and pricing
- Prime Vendors will establish commercial agreements* with these “VA authorized suppliers” with BPA holders

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Vendors will provide a significant portion of VA facilities’ medical and surgical commodity supply needs as part of MSPV 2.0. Prime Vendors will provide the distribution and supply management services for supplies obtained from VA-directed suppliers.

<table>
<thead>
<tr>
<th>Apparel/Textiles/Gloves</th>
<th>Optometry</th>
</tr>
</thead>
<tbody>
<tr>
<td>Central Supply Sterilization Solution &amp; Supplies</td>
<td>Orthopedics/Prosthetics &amp; Sports Medicine</td>
</tr>
<tr>
<td>Critical Care</td>
<td>Patient Care Products</td>
</tr>
<tr>
<td>Dental Supplies &amp; Equipment</td>
<td>Patient Exam Room Instruments &amp; Supplies</td>
</tr>
<tr>
<td>Dialysis / Pheresis</td>
<td>Patient Mobility/Transportation/Transfer Equipment &amp; Aids</td>
</tr>
<tr>
<td>Emergency Medical Services Supplies &amp; Equipment</td>
<td>Physical Therapy</td>
</tr>
<tr>
<td>Endoscopy Suite</td>
<td>Physiological &amp; Psychological Testing &amp; Monitoring</td>
</tr>
<tr>
<td>Environmental Services</td>
<td>Respiratory Therapy &amp; Anesthesia</td>
</tr>
<tr>
<td>IV &amp; Irrigation Supplies</td>
<td>Safety Devices &amp; Supplies</td>
</tr>
<tr>
<td>Laboratory</td>
<td>Syringes &amp; Needles</td>
</tr>
<tr>
<td>Medical Imaging Radiotherapy Nuclear Medicine &amp; Cath Lab</td>
<td>Urology Supplies</td>
</tr>
<tr>
<td>Occupational Therapy/Rehabilitation/Aids for Daily Living</td>
<td>Wound Care Products</td>
</tr>
<tr>
<td>Operating Room</td>
<td>Other</td>
</tr>
</tbody>
</table>

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MSPV 2.0 Program Features

The MSPV 2.0 Program retains some important processes from MSPV-NG, including use of a Core List and Value-Added Services.

Key Features

**Facility Core Lists**
- Each facility will utilize a Core List that will consist of high usage supplies pulled from the MSPV Catalog
- Orders of Core List supplies are held to higher performance standards than Non-Core List supplies
- Prime Vendors will work with the facilities to establish the initial Core List and Prime Vendors are required to help update and maintain each facility’s Core List based on gathered spend and usage data

**EDI Order Tracking**
- MSPV 2.0 will make increased use of the EDI transactions, and use EDI transaction sets to validate Prime Vendor Fill Rate performance
- Additional EDI capability is under development by VA and will be ready for implementation with the MSPV 2.0 Program

**Standard Value-added Services**
- Prime Vendors are required to offer delivery 5 days a week and Low Unit of Measure (quantity of a supply lower than the Unit of Issue) to each VAMC
- Contractors may bid additional, value-added services in addition to their distribution and supply operations; these services may include stockless service, weekend delivery, multiple delivery locations, or on-site representatives

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Supply Solicitation Approach

The detailed approach for awarding supply BPAs for the MSPV Catalog is under development; below are the VA’s goals, approach, and next steps for MSPV Catalog development.

**VA Goals**
- Maximize participation of SD/VOSB manufacturers and suppliers, while obtaining best value for Veterans and the Government
- Maximize the use of existing FSS contracts
- Provide VHA clinicians choice by including supplies that may be functionally similar but have different clinical applications or characteristics

**Approach**
- VHA will establish BPAs with suppliers of medical/surgical supplies to establish sources and pricing for the MSPV Catalog
- Supply solicitations will be grouped into 26 product categories
- VA will use a tiered evaluation approach, prioritizing the small business community and FSS
- A waiver to the non manufacturer rule (NMR) will be sought as supported by market research for specific product categories to be set aside for SD/VOSBs

**Next Steps**
- Finalize supply solicitation approach in coordination with the VHA Office of Procurement
- Finalize remaining supply solicitation documentation
- Determine VA’s small business set-aside approach through market research
- Finalize list of supplies to be sent within the 26 product categories
Small Business Participation

The MSPV 2.0 program is designed to maximize small business, veteran-owned small business and service-disabled veteran-owned small participation.

The MSPV 2.0 program will foster small business participation in the following ways:

- **Tiered supply evaluation** process to give preference to small businesses in MSPV 2.0 supply solicitation activities
- Adherence to the **Veterans First Program**, which affords verified SD/VOSBs the opportunity to compete for VA contracts and agreements
- Compliance with the **Rule of Two**, which states VA shall award contracts based upon competition restricted to SDVOSBs or VOSBs when a contracting officer has a reasonable expectation, based on market research, that two or more firms are likely to submit offers
- Coordination with the Small Business Administration to secure **Non-Manufacturer Rule Waivers** (see below)

### Applying the Non-Manufacturer Rule (NMR) to MSPV 2.0 Supply Agreements

- The MSPV 2.0 program is pursuing NMR waivers where supported by market research for specific product categories to maximize participation among small businesses, particularly SD/VOSBs
- An NMR Waiver process for updating and securing new waivers is being developed for supplies added to the program over time
- For more information on the NMR, please visit: [https://www.sba.gov/partners/contracting-officials/small-business-procurement/non-manufacturer-rule](https://www.sba.gov/partners/contracting-officials/small-business-procurement/non-manufacturer-rule)
MSPV 2.0 Program Schedule

MSPV 2.0 Prime Vendor and Supply solicitations will occur in parallel. Prime Vendors will form commercial agreements with BPA awardees after Prime Vendor contract awards.

<table>
<thead>
<tr>
<th>FY19 Q2</th>
<th>FY19 Q3</th>
<th>FY19 Q4</th>
<th>FY20 Q1</th>
<th>FY20 Q2</th>
<th>Q3</th>
</tr>
</thead>
<tbody>
<tr>
<td>MSPV 2.0 PV RFP Released</td>
<td>MSPV 2.0 PV Technical Evaluations</td>
<td>Evaluations Complete</td>
<td>MSPV 2.0 PV Contract Awards</td>
<td>MSPV 2.0 PV Implementation Complete</td>
<td></td>
</tr>
<tr>
<td>Small Business Industry Day (2/28)</td>
<td>VHA MSPV 2.0 Networking Event</td>
<td>First Evaluations Begin</td>
<td>Initial MSPV 2.0 Catalog Provided to PVs</td>
<td></td>
<td></td>
</tr>
<tr>
<td>First MSPV 2.0 Supply Solicitations Released</td>
<td>First BPAs Awarded</td>
<td>BPA evaluations and awards continue</td>
<td>Initial MSPV 2.0 Catalog Provided to PVs</td>
<td></td>
<td></td>
</tr>
<tr>
<td>VHA MSPV 2.0 Networking Event</td>
<td>First Evaluations Begin</td>
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<td>Initial MSPV 2.0 Catalog Provided to PVs</td>
<td></td>
<td></td>
</tr>
<tr>
<td>MSPV 2.0 PV RFP Released</td>
<td>MSPV 2.0 PV Technical Evaluations</td>
<td>Evaluations Complete</td>
<td>MSPV 2.0 PV Contract Awards</td>
<td></td>
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<td>Initial MSPV 2.0 Catalog Provided to PVs</td>
<td></td>
<td></td>
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</table>

Additional industry engagement opportunities

Key: ◆ Completed Milestone ◈ Planned Milestone

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The VA will continue to pursue the MSPV 2.0 Program by following the steps below. Additional communication will be provided by HCPO in the coming weeks.

### Key Takeaways

**Prime Vendors**
Prime Vendors will provide distribution and supply management services to all authorized customers under MSPV 2.0. Prime Vendors will place orders exclusively through their commercial agreements with VA authorized suppliers.

**Suppliers**
Suppliers and OEMs of medical/surgical supplies will be awarded BPAs. Supply BPAs will identify sources, supplies, and pricing. Suppliers will form commercial agreements with Prime Vendors.

**Catalog**
The Catalog will be based on BPA awards. VHA derived a historical listing of supplies currently used by VAMCS by reviewing inventory, demand, and MSPV-NG data. This listing will be included in the Supply RFQs.

**Small Business**
All acquisition activities in MSPV 2.0 will comply with Veterans First and Rule of Two Requirements. VHA is pursuing the use of NMR waivers for supply BPAs to maximize small business participation in MSPV 2.0.

### Future Milestones

- **VHA MSPV 2.0 Networking Event**
  - March 2019
- **Prime Vendor RFP released**
  - April 2019
- **First release of Supply RFQs**
  - Spring 2019
Questions?

Please submit your questions via your GoToWebinar Questions Pane
Offices and Personnel

**Spencer Roberts** – Director, Healthcare Commodity Program Office (HCPO), Spencer.Roberts3@va.gov

**Anna Zinser** – Contracting Officer, Office of Procurement for VHA, anna.zinser@va.gov

**Jaime Friedel** – Director, Procurement Directorate B, Office of Acquisition Operations Strategic Acquisition Center (SAC), Jaime.Friedel@va.gov

**Cordell Smith** – Deputy Director, Acquisition Policy, Office of Small and Disadvantaged Business Utilization (OSDBU), cordell.smith@va.gov
10-Minute Break
Federal Supply Schedule (FSS) 101

How can a business be added to the supply schedule?

February 28, 2019
Presented by Micole Stephens & Lydia McKay
• FSS Overview
• Is FSS Right for You?
• Steps to an FSS Contract Award
• Solicitation Documents
• Review & Award Process
• Contractor Responsibilities
• Resources
What is VA FSS?

- Multiple Award Schedule - Every Company provided same opportunity to acquire a contract
- Commercial Products & Services
- Open & Continuous Solicitation
- Multi-Year Contracts - 5 years with 5 year option (except for Schedule 65 I B)
- Ordering open to all Federal agencies and to State & Local Gov’t under Stafford Act
What are our schedules?

65 II A - Medical Equipment & Supplies

65 I B - Drugs, Pharmaceuticals & Hematology Related Products

65 II C - Dental Equipment & Supplies

65 V A - X-Ray Equipment & Supplies

65 II F - Patient Mobility Devices (*includes wheelchairs, scooters, walkers, canes, etc.*)

65 V II - Invitro Diagnostics, Reagents, Test Kits & Test Sets

66 III – Cost Per Test Clinical Laboratory Analyzers

621 I - Professional & Allied Health Care Staffing Services (*aka Temporary Staffing*)

621 II – Medical Laboratory Testing & Analysis Services (*aka Reference Labs*)
What are the benefits of FSS?

Price, Quality, Speed, Choice
PRICE

• **Competitive Pricing** – awarded prices are competitive with FSS and commercial market pricing

• **FOB Destination** – awarded prices already include shipping from the contractor to the buyer

QUALITY

• Contractors have expert knowledge

• Contracts awarded to responsible companies
**SPEED**

- Reduced acquisition costs and lead times
- Prices already determined fair and reasonable by VA FSS CO

**CHOICE**

- Flexibility to choose from more than 1 million commercially available medical equipment and supplies, pharmaceuticals, & services
- Open and Continuous solicitation
### Small Business Sales under VA Schedules – FY2018

<table>
<thead>
<tr>
<th>Schedule</th>
<th>Total Sales</th>
<th>SB</th>
<th>WOSB</th>
<th>SDV</th>
<th>8(a)</th>
<th>HUB Zone</th>
<th>VOSB</th>
<th>SDVOSB</th>
</tr>
</thead>
<tbody>
<tr>
<td>65 I B - Drugs, Pharmaceuticals &amp; Hematology Related Products</td>
<td>$11,300,482,824.91</td>
<td>6.86%</td>
<td>0.43%</td>
<td>0.06%</td>
<td>0.07%</td>
<td>0.03%</td>
<td>0.58%</td>
<td>0.36%</td>
</tr>
<tr>
<td>65 II A - Medical Equipment &amp; Supplies</td>
<td>$1,677,759,576.08</td>
<td>42.84%</td>
<td>10.57%</td>
<td>6.24%</td>
<td>0.27%</td>
<td>7.70%</td>
<td>18.91%</td>
<td>17.30%</td>
</tr>
<tr>
<td>65 II C - Dental Equipment &amp; Supplies</td>
<td>$110,364,226.14</td>
<td>13.09%</td>
<td>0.65%</td>
<td>0.30%</td>
<td>0.00%</td>
<td>-</td>
<td>0.25%</td>
<td>0.08%</td>
</tr>
<tr>
<td>65 II F - Patient Mobility Devices</td>
<td>$229,413,862.00</td>
<td>46.11%</td>
<td>6.35%</td>
<td>1.81%</td>
<td>0.58%</td>
<td>0.02%</td>
<td>12.14%</td>
<td>5.29%</td>
</tr>
<tr>
<td>65 V A - X-Ray Equipment &amp; Supplies</td>
<td>$6,421,080.05</td>
<td>97.46%</td>
<td>56.62%</td>
<td>-</td>
<td>1.93%</td>
<td>-</td>
<td>2.88%</td>
<td>0.28%</td>
</tr>
<tr>
<td>65 VII - Invitro Diagnostics, Reagents, Test Kits, &amp; Test Sets</td>
<td>$129,773,508.00</td>
<td>3.38%</td>
<td>0.22%</td>
<td>0.09%</td>
<td>0.08%</td>
<td>0.59%</td>
<td>1.39%</td>
<td>1.05%</td>
</tr>
<tr>
<td>66 III - Cost per Test Clinical Laboratory Analyzers</td>
<td>$295,177,141.13</td>
<td>1.07%</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>621 I - Professional &amp; Allied Healthcare Staffing Services</td>
<td>$421,985,642.24</td>
<td>56.66%</td>
<td>11.57%</td>
<td>14.31%</td>
<td>9.27%</td>
<td>2.35%</td>
<td>16.58%</td>
<td>14.36%</td>
</tr>
<tr>
<td>621 II - Medical Laboratory Testing &amp; Analysis Services</td>
<td>$131,468,755.24</td>
<td>1.92%</td>
<td>0.00%</td>
<td>0.00%</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
</tbody>
</table>
Is FSS Right For You?
Assessing Need

Search FedBizOpps, Federal Procurement Data System, and Schedules Sales Query to answer:

- Is there a need for my products/services?
- Which federal agencies have purchased my products/services?
- Where are those agencies located?
- What was the price of those sales?
Product Restrictions

**Scope:** Do the products and/or services you offer fit under a VA Schedule solicitation Special Item Number (SIN) category? Can you provide nation-wide coverage?

**Commercial Items:** Do your products meet the definition of a commercial item at FAR 2.101?

**FAR 52.225-5 Trade Agreements:** Are your products U.S.-made or designated country end products?

**Manufacturer Letter of Commitment/Supply:** If you are a dealer/distributor, can you obtain a letter of supply (or other evidence) from all manufacturers in order to assure the offeror a source of supply sufficient to satisfy the Government’s requirements?
Assessing Competition

Can you compete with current Schedule contractors?

• Conduct market research to identify and assess your competition prior to submitting a proposal.
  • NAC Contract Catalog Search Tool
  • GSA eLibrary or GSA Advantage!

• Your review should include priced and non-priced factors (e.g. delivery times, warranty terms, etc.)
The VA Awards Contracts to...

- Responsible Companies
- At Fair and Reasonable Prices – Determined by Comparisons with
  1) Most Favored Customer Pricing
  2) Commercial Market Pricing
  3) Current, Awarded FSS Contract Pricing
Post Award Responsibilities

• Be able to meet the contract minimum of $25,000 in annual Government sales.

• Meet all the requirements of the solicitation (pre-award and post-award).

• Have the time and resources to dedicate towards administering & marketing the contract after award.
Steps to Obtaining an FSS Contract
Steps to Obtaining an FSS Contract

1) Take the GSA “Pathway to Success” course.

2) Download the schedule solicitation from FedBizOpps and complete all required documents, including obtaining a DUNS number and registering at SAM.gov.

3) Submit your proposal via e-mail to vafsoffers@va.gov. Be sure to visit our Electronic Acceptance of FSS Offers web page for complete details on submission format and logistics.

4) Be timely and complete in your response to requests for information and clarification from your assigned Contract Specialist.

5) Be ready to negotiate your best offer for a successful FSS contract award.
Solicitation Documents
FedBizOpps (FBO)

FSS solicitations are published on FBO at https://www.fbo.gov/.

Obtain the most recent solicitation version by following the FBO links on our VA Schedules web page.

Our 621 I solicitation files may be obtained by contacting the FSS helpdesk at HelpDesk.AMMHINFSS@va.gov.
Solicitation Files on FBO

- Document files are located under the “Solicitation” heading on right hand side of web page.

- Hover your mouse over the links to see the full title of the document.

- Amendments follow the base solicitation and are comprised of revisions, additions, etc. to the solicitation.
Doc 01 - Solicitation Document

- Includes All Regs - For Offeror to Read & Understand
  - Read Me First
  - Solicitation Document
  - Regulations Incorporated by Reference

Doc 02 - Vendor Response Document

- Includes All Fill-Ins for Offeror to Return w/ Proposal
  - Vendor Response Fill-Ins
  - CSP
  - Past Performance (as applicable)
  - Small Business Subcontracting Plan (as applicable)
  - Proposal Submission Checklist
Doc 03 - Price Proposal Preparation

- Excel Spreadsheet to be returned with offer
- Price Proposal Spreadsheet
- Figure 515.4-2
- Dealers/Distributors Disclosures (as applicable)

Doc 04 - Vendor Response Document for Overseas Delivery

- Optional - Fill-Ins for offer to Return
Additional Solicitation Sections – Services

Statement of Work (read & understand)

&

Technical Proposal (complete and return with offer)
Review & Award Process
Review & Award Process

- Proposal Receipt
- Proposal Assignment
- Cursory Review & Request for Information
- Full Proposal Evaluation & Price Analysis
- Negotiations & Final Proposal Revision Request
- Final Review & Notification of Award
Procurement Action Lead Time (PALT)

- Usually 180 calendar days beginning after offer is deemed complete (240 days for service offers).

- Time frame may be shorter or longer depending upon the completeness and complexity of the offer and the workload of the assigned Contract Specialist.

- Offers that must be reviewed by the VA Office of Inspector General (OIG) generally exceed 180 days (see OIG Reviews page).
Contractor Responsibilities
# Recurring Requirements

<table>
<thead>
<tr>
<th>What</th>
<th>Who</th>
<th>When</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sales Reports &amp; IFF</td>
<td>All contractors</td>
<td>Quarterly</td>
</tr>
<tr>
<td>System for Award Management (SAM)</td>
<td>All contractors</td>
<td>Pre-Award &amp; Annually</td>
</tr>
<tr>
<td>VETS 4212 Federal Contractor</td>
<td>All contractors</td>
<td>Annually by Sep 30th</td>
</tr>
<tr>
<td>Reporting</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Affirmative Action Plan / EEO-1 Report</td>
<td>As applicable</td>
<td>Annually by March 31</td>
</tr>
<tr>
<td>Insurance Certificates</td>
<td>Schedules 621 I, 621 II, &amp; 66 III</td>
<td>Pre-Award &amp; Annually</td>
</tr>
<tr>
<td>Service Contract Reporting</td>
<td>Schedules 621 I, 621 II &amp; Services SINs (as applicable)</td>
<td>Annually by Oct 31st</td>
</tr>
<tr>
<td>Small Business Subcontracting Plan</td>
<td>Large businesses (as applicable)</td>
<td>As applicable based on plan type</td>
</tr>
<tr>
<td>eSRS Reports</td>
<td>Large businesses (as applicable)</td>
<td>Annually &amp; Semi-Annually (as applicable)</td>
</tr>
</tbody>
</table>
### Other Contract Policies & Obligations

<table>
<thead>
<tr>
<th>Minimum Contract Sales Criteria</th>
<th>Modifications</th>
<th>Price Reductions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Extensions &amp; Cancellations</td>
<td>Trade Agreements</td>
<td>Manufacturer Letter of Supply</td>
</tr>
<tr>
<td>Price Lists</td>
<td>Maximum Orders</td>
<td>Government Purchase Card</td>
</tr>
</tbody>
</table>
Resources
Fed Biz Opps:  https://www.fbo.gov/

FSS Home Page:  http://www.fss.va.gov/

VA Schedule Programs:  https://www.va.gov/opal/nac/fss/schedules.asp

Prospective Contractors:  https://www.va.gov/opal/nac/fss/prospective.asp

Getting on Schedule:  

eOffers:  https://www.va.gov/opal/nac/fss/eOffers.asp
Contractor Responsibilities: https://www.va.gov/opal/nac/fss/responsibilities.asp


FSS Training Page: https://www.va.gov/opal/nac/fss/training.asp
  • Webinars
  • Prospective Contractors – Solicitation Assistance
    • Guide to Vendor Response Document
    • Guide to CSP
    • Reasons for Proposal Return

Procurement Technical Assistance Centers (PTAC): http://www.aptac-us.org/contracting-assistance/

FSS Helpdesk: fss.help@va.gov
QUESTIONS?

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