



DRAFT

2022 Spring Training Conference - The Federal Customer Experience

Healthcare Focus

June 15, 2022

7:30 am to 8:30 am **Registration and Networking Breakfast**

8:30 am – 8:45 am **Welcome/Introductory Remarks**

Roger Waldron, President, The Coalition for Government Procurement

8:45 am – 9:15 am **Keynote**

Guy Kiyokawa, Assistant Secretary for Enterprise Integration, U.S. Department of Veterans Affairs (VA)

9:20 am – 10:15 am **Customer Experience: VA Procurement & Logistics**

Phil Christy, Deputy Executive Director, Office of Acquisition, Logistics, and Construction, VA

Andrew Centineo, Executive Director, Procurement and Logistics, Veterans Health Administration (VHA)

Angela Billups, Executive Director, Office of Acquisition and Logistics, VA

Sharon Ridley, Executive Director, Office of Small and Disadvantaged Business Utilization, VA

10:15 am – 10:30 am **Break**

10:30 am – 11:25 am **Cybersecurity Certifications and How They're Evolving to Meet Future Threats**

Moderator: Townsend Bourne, Sheppard Mullin

Col Joseph Hoffert, Risk Management Executive (RME) Division, DHA

Brian Conrad, Acting FedRAMP Director and Program Manager for Cybersecurity, GSA (pending agency approval)

TBD

11:30 am – 12:00 pm **Keynote**

Dawn O'Connell, Assistant Secretary for Preparedness and Response (ASPR), HHS

12:00 pm – 12:45pm **Buffet Lunch in Ballroom**

All guest speakers on the agenda have been invited, unless otherwise noted as confirmed.

12:45 pm – 1:45 pm Medical Supply Chain Resiliency

Moderator: James Kim, Partner, Arnold & Porter

Andrew Centineo, Executive Director, Office of Procurement & Logistics, VHA

Joe Hamel, Strategic Innovation and Emerging Technology Manager, HHS

DoD Speaker TBD

2:00 pm - 2:50 pm Customer Experience Breakout Sessions

DLA Medical/Surgical Prime Vendor (MSPV) Program and ECAT

Steve Bollendorf, Chief, Medical/Surgical Prime Vendor Program, DLA

Daren Zarenkiewicz, Integrated Supply Team Chief, DLA

Bill Dulin, Division Chief, ECAT Lab, Dental and Optical Programs, DLA

VA Medical/Surgical Prime Vendor

Katie Hulse, Director, Acquisition Services 3 (Medical/Surgical Prime Vendor Distribution), Strategic Acquisition Center, VA

Ashley Nguyen, Contracting Officer, MSPV-Z, Strategic Acquisition Center, VA

Gina Napier, Contracting Officer, MSPV-NG Bridge, VA

3:00 pm – 3:50 pm Customer Experience Breakout Sessions

VA Medical/Surgical Supply BPAs

Mark Probus, Director, Medical Supply Program Office, VHA

Craig Hilliard, Division Chief, MSPV Supply BPAs, VA

Update on Drug Pricing Oversight

Stephen Ruscus, Partner, Baker & Hostetler

Joy Strum, Partner, Hogan Lovells

All guest speakers on the agenda have been invited, unless otherwise noted as confirmed.