



2022 Spring Training Conference - The Federal Customer Experience
Healthcare Focus
June 15, 2022

7:30 am to 8:30 am **Registration and Networking Breakfast**

8:25 am – 8:35 am **Welcome/Introductory Remarks**

Roger Waldron, President, The Coalition for Government Procurement

8:35 am – 9:15 am **The Healthcare Supply Chain: A National Security Driver**

Roger Waldron, President, The Coalition for Government Procurement

Moshe Schwartz, President, Etherton and Associates

9:20 am – 10:15 am **Customer Experience: VA Procurement & Logistics**

Moderator: Aubrey Woolley, Vice President of Public Policy, The Coalition for Government Procurement

Andrew Centineo, Executive Director, Procurement and Logistics, Veterans Health Administration (VHA)

Angela Billups, Executive Director, Office of Acquisition and Logistics, VA

10:15 am – 10:30 am **Break**

10:30 am – 11:25 am **Cybersecurity Certifications and How They're Evolving to Meet Future Threats**

Moderator: Townsend Bourne, Sheppard Mullin

Col Joseph Hoffert, Risk Management Executive (RME) Division, DHA

Brian Conrad, Acting FedRAMP Director and Program Manager for Cybersecurity, GSA (pending agency approval)

11:30 am – 12:00 pm **Keynote**

Guy Kiyokawa, Assistant Secretary for Enterprise Integration, U.S. Department of Veterans Affairs (VA)

12:00 pm – 12:45pm **Buffet Lunch in Ballroom**

All guest speakers on the agenda have been invited, unless otherwise noted as confirmed.

12:45 pm – 1:45 pm Medical Supply Chain Resiliency

Moderator: James Kim, Partner, Arnold & Porter

Andrew Centineo, Executive Director, Office of Procurement & Logistics, VHA

Joe Hamel, Strategic Innovation and Emerging Technology Manager, HHS

2:00 pm - 2:50 pm Customer Experience Breakout Sessions

DLA Medical/Surgical Prime Vendor (MSPV) Program and ECAT

Moderator: Mark Osterman Vice President Government Contracting, Medtronic

Steve Bollendorf, Chief, Medical/Surgical Prime Vendor Program, DLA

Daren Zarenkiewicz, Integrated Supply Team Chief, DLA

Bill Dulin, Division Chief, ECAT Lab, Dental and Optical Programs, DLA

DHA TPharm5 Breakout Session

Moderator: J’Aime Conrod MSPH, Sr. Director, Government Account Engagement, Horizon Therapeutics

Captain Edward Norton, Chief of Pharmacy Operations, DHA (Introductory Remarks)

Henry Gibbs, Branch Chief, Purchased Care, DHA

VA Prosthetics

Moderator: Kurt Meyer, Director, National Accounts (VA & DoD), Abbott Laboratories

Penny Nechanicky, Executive Director, Prosthetic and Sensory Aids Service, VA

Ardene Nichols, Clinical Liaison Nurse, Prosthetic and Sensory Aids Service, VA

Rodney Hickson, Deputy Program Manager, VHA Medical Supply Program Office, VA

Carl Workman, Director, Acquisition Services 4–Prosthetics, Strategic Acquisition Center, VA

Brian Shepard, Supervisory Contract Specialist, Strategic Acquisition Center, VA

3:00 pm – 4:15 pm Customer Experience Breakout Sessions

VA Medical/Surgical Prime Vendor Program

VA Medical/Surgical Prime Vendor Distribution Panel

Moderator: Tammy Anderson, Strategic Customer VP, Becton and Dickinson

Katie Hulse, Director, Acquisition Services 3 (supporting Medical/Surgical Prime Vendor Distribution), Strategic Acquisition Center, VA

Ashley Nguyen, Contracting Officer, MSPV-Generation Z, Strategic Acquisition Center/Acquisition Services 3, VA

Laura Scott, Contracting Officer, MSPV-Generation Z Transition, Strategic Acquisition Center/Acquisition Services 3, VA

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VA Medical/Surgical Supply BPAs/DAPAs Panel

Mike Easley, Deputy Program Manager, Medical Supply Program Office Commodities, VHA

Craig Hilliard, Division Chief, MSPV Supply BPAs, VHA Procurement

Kim Hupp, Contracting Officer, MSPV Distribution and Pricing Agreements, Strategic Acquisition Center/Acquisition Services 3, VA

Update on Drug Pricing Oversight

Stephen Ruscus, Partner, Baker & Hostetler

Joy Sturm, Partner, Hogan Lovells

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