

# Solutions for Enterprise-Wide Procurement



#### What is SEWP?

- Multi-award suite of Government-Wide Acquisition Contracts
  - 140+ Contract Holders / 100+ Small Businesses
    - 9600+ OEMs (Providers)
    - Annual Obligated Value Over \$12.2B (FY23)
  - Utilized by every Government Agency
- Contract Vehicle for ITC/AV (Information Technology, Communication and Audio/Visual Solutions)
- Program Management Office (PMO) to provide support and information throughout the Acquisition Process



#### **SEWP PMO Customer Role**

## The NASA SEWP Program Management Office performs many roles in support of Government Acquisition staff:

- Manage SEWP contracts
- Mediate actions between Government and Industry
- Facilitate the Acquisition process
- Recommend best approaches to Acquisition issues
- Inform the Government customer on both overall Contract use and specific policy-related aspects of their acquisition

As a central Program for decentralized Government Acquisition, SEWP is an information channel between Industry and Government and between Agency decision-makers and their Acquisition teams



### SEWP PMO Industry Role

## The NASA SEWP Program Management Office performs many roles in support of Industry:

- Oversee and monitor Contract Holder Relations
- Mediate actions between Government and Industry
- Support, track, and verify supply chain relationships
- Expedite addition of current and emerging technology based on customer requirements
- Monitor and inform on Acquisition policies and best practices
- Manage Industry interaction in support of all Federal Agencies



#### What can be procured through SEWP V?

#### **SEWP** IS A SOLUTIONS CONTRACT

Technical Areas	Examples
Information Technology & Networking	Computer Hardware, Tablets Network Appliances: Routers, Modems, VOIP Storage Security
Software & Cloud	Software Virtualization and Cloud Computing XaaS (e.g. SaaS=Storage as a Service)
Mobility & Communications	Telecommunication Devices and Monthly Service
Supporting Technology	Scanners, Printers, Copiers, Shredders Associated Supplies and Accessories Sensors Health IT
AV/Conferencing	A/V Equipment and Accessories TVs, Display Monitors, Projectors and Screens
Services	Maintenance / Warranty Site Planning / Installation Product-Based Training Product-Based Engineering Services



### **Solutions Availability**

#### **Dynamic Catalog**

- 'Catalog by Request' not 'Request by Catalog'
- Providers and solutions added daily
  - Primarily based on Customer requirements
  - Thousands of providers (Original Manufacturers and Service Providers)
  - Millions of Unique Products & Services
- Quotes verified against contract catalog for pricing and availability

#### **Static Strategic Marketplace**

- Contract-level line items and pricing in support of Agency requirements
- Strategically sourced
- Click to Order functionality or consolidated bundling options

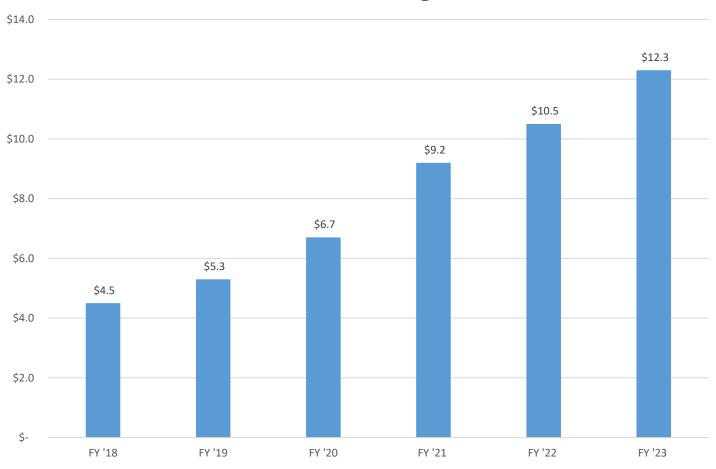


#### Typical SEWP Requirements Process

- Issuing Agency selects a socio-economic group or all (Fair Opportunity).
- Issuing Agency submits solicitation using the SEWP Tool Set.
- Selected Contract Holders access solicitation documentation.
- Contract Holders prepare proposal with assistance of business partners and providers.
- Contract Holders add solution set to their SEWP Contract via the Technology Refresh process.
- Average time solicitation document is on the street is five business days.
  - Average number of quotes = 5
- Contract Holder submits Quote and supporting information through the SEWP Tool Set

### **SEWP Growth**

#### **Committed Funding/Year**







### What makes SEWP Hot?

- SPEED: Solutions added; orders processed; and all inquiries responded to within 1 business day!
- **CUSTOMER SERVICE:** Gold standard. Customer Service is the central focus of the SEWP staff
- Competitive PRICES: Prices are consistently low due to contract structure and internal competition
- ENTERPRISE-WIDE SUPPORT: Agency-specific marketplaces; Customizable reports; STAR Team (Agency focused consultation)
- TRACKING & COMMUNICATION: Information flow to Government and Industry throughout the acquisition and fulfillment process
- SUPPLY CHAIN RISK MANAGEMENT: Processes in place to reduce risk and support policy-based decisions



#### SEWP V – VI Considerations

- SEWP evolves in scope through each iteration based on Government Customer needs and Industry trends
- SEWP tracks and supports current policy and other Governmental focus area
- SEWP values its reputation as a supporter of small businesses



#### **SEWP VI Timeline**

- Reverse Industry Days held
  - East Coast Nov 2022
  - West Coast Feb 2023
- Request for Information posted April 2023
- Draft RFP posted Sept 2023
  - On-line Comment Tool open through Oct 23, 2023
  - Comments responded to on a continuous basis
  - All questions/comments must be submitted through this process
  - 800 registrants / over 200 comments as of 10/1/23
- Industry Day Oct 18, 2023
  - Two sessions
  - Recordings will be available
- RFP 2024
- Award May 1, 2025



## **SEWP VI Categories**

- SEWP VI consists of 3 separate categories
- Category A- ICT/AV Solutions (Information Communications Technology (ICT) and Audio Visual (AV))
  - Group A1 Unrestricted
  - Group A2- Small Business Set Aside
- Category B- Enterprise-wide ICT/AV Solutions
  - Group B1 Unrestricted
  - Group B2- Small Business Set Aside
- Category C- ICT/AV Professional Services
  - Group C1 Small Business Set Aside
  - Group C2- Restricted



## Category A Scope

This category represents a broad suite of IT solutions, i.e. technology in which there is an intertwining of products, such as a laptop, and services, such as maintenance and installation, and engineering services. Each technology area includes specific mandatory technology that must be supplied; however offerings should not be limited to those specific mandatory areas. The listed sub-areas are not exclusive but define a broad range of technology under each technical area and all similar and related technologies are within scope of each area



## Category B Scope

The Category B scope provides Federal agencies with customized Enterprise-Wide Strategic Solutions that improve and enhance the Agency ITC/AV infrastructure...

The sample list of representative service areas is not meant to be all-inclusive, but rather indications of the types of in-scope services-based solution. Other services which adhere to the definition of ITC/AV and encapsulate an enterprise-wide solution, are within scope and may be provided to meet an agency's particular mission needs.



## Category C Scope

The Category C scope provides Federal agencies with customized Solutions at a Mission/Program level that improve and enhance a ITC/AV infrastructure ....

The sample list of representative service areas is not meant to be all-inclusive, but rather indications of the types of in-scope services-based solution. Other services which adhere to the definition of ITC/AV are within scope and may be provided to meet a particular mission needs



#### **Comments and Process Notes**

- SEWP Comment Tool (<a href="https://www.sewp.nasa.gov/sewpvi/">https://www.sewp.nasa.gov/sewpvi/</a>) is Live and Active
- Review posted comments and responses first
- Then post comments/questions tied to the Draft RFP section
- Government will respond to all posted comments
- Open Comment period ends Oct 23, 2023